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# Windows System Administrator (Operator)

#### Introduction

System Administrators are the gatekeepers to the many systems that run our company and our clients. As a System Admin with IBM, you will have the opportunity to provide high-value IT services and leverage our leading-edge technology portfolio in our global network. Your work has a direct impact on the day-to-day productivity of our business by ensuring integrity of, and access to, our most important resource: data.

#### Your Role and Responsibilities

- Monitoring and 2nd-level support of: Ms Windows servers (core OS and additional roles/functions [file, print, DC, IIS etc.]) and Hyper-V clusters, Exchange systems, MsSQL servers, Citrix terminal servers, Ms Sharepoint and Skype4Business and SCCM servers etc.

- Resolve server OS and other enterprise Microsoft product related errors (no enduser-workstation support is in scope nor MsOffice support)

- Support HW providers to fix physical defects

- Actively take part in the solution of user-administration and authorization related issues

- Provide solution to file-system, backup, restore and recovery related incidents

- Execute planned and ad-hoc maintenance activities (e.g. regular system patching or emergency system fixes)

- Collaborate with other technical teams (network, security, linux-unix-middleware, SAP and DB, aviation related application operation teams) to resolve minor and major outages where Ms systems are also part of the environment

The ideal candidate

- Has good communication skills
- Has a positive, team oriented attitude
- Shows motivation and enthusiasm to gain expertise in the Microsoft operation field

- Takes responsibility for his/her own work

## **Required Technical and Professional Expertise**

- Reasonably extensive knowledge and/or related work experience in the Microsoft operation field

- Being familiar with Microsoft sever products (for example Windows 2012, 2016 and 2019 Server, Active Directory)

- Ability and willingness to work in 24/7 shifts (12 hours)

- Intermediate level of English language knowledge (spoken and written)

## **Preferred Technical and Professional Expertise**

- MCSA/MCSE certification of Microsoft Products is an advantage

- Good knowledge regarding multiple of the following: Ms Hyper-V failover clustering, Ms Exchange server, MsSQL server, Ms Sharepoint server, Ms Skype4Business server, Ms DPM, Citrix environments and solutions

- ITIL v3 foundation knowledge and work experience in an enterprise operation team with ITIL based processes

- German and Hungarian language skills

#### What we can offer:

Competitive salary Health/insurance related benefits (private health insurance, pension plan contribution, life insurance) Flexible benefit elements (SZÉP card, School Support, Local Travel Pass) Commuting and relocation support Special discounts with IBM card International environment Development and career opportunities

# Location: Szekesfehervar

We are looking forward to reading your CV. Please send your application if you are interested in it: <u>https://ibm.biz/BdfXdy</u>