

Your next move

Defined by you



# **System Administrator**

#### Introduction

System Administrators are the gatekeepers to the many systems that run our company and our clients. As a System Admin with IBM, you will have the opportunity to provide high-value IT services and leverage our leading-edge technology portfolio in our global network. Your work has a direct impact on the day-to-day productivity of our business by ensuring integrity of, and access to, our most important resource: data.

## Your Role and Responsibilities

- · Ensure the handling of incoming incidents according to the valid procedures and policies,
- · monitoring, alarm handling, resolution of outages,
- · execute scheduled and ad-hoc maintenance activities on the managed systems,
- · participation in service-takeovers per requirements,
- · communication and administration connected to operation,
- · know and verify the existence of systems and procedures required to fulfill operational requirements, generate proposals for these if needed,
- · solve the service requests assigned by other support team/group,
- · provide customer service for 2nd level operations, · assure customer satisfaction,
- · inform Manager on Duty, Shiftleader, line manager about urgent and important topics respectively per requirements,
- · precise handover of the shift,
- · compliance of the business processes in the operations,
- · complete administration tools timely and precisely.

## **Required Technical and Professional Expertise**

Preferably 1 year work experience in similar position

Linux command line knowledge

Basic Linux performance management experience

Fluent English and Hungarian knowledge (written and oral)

## **Preferred Technical and Professional Expertise**

Communication skills and teamwork

"Can do" attitude

#### What we can offer:

Competitive salary

Health/insurance related benefits (private health insurance, pension plan contribution, life insurance)

Flexible benefit elements (SZÉP card, School Support, Local Travel Pass)

Commuting and relocation support

Special discounts with IBM card

International environment

Development and career opportunities

**Location:** Szekesfehervar

We are looking forward to reading your CV. Please send your application if you are interested in it: https://ibm.biz/BdfXdK