Application Support Specialist

Introduction

System Administrators are the gatekeepers to the many systems that run our company and our clients. As a System Admin with IBM, you will have the opportunity to provide high-value IT services and leverage our leading-edge technology portfolio in our global network. Your work has a direct impact on the day-to-day productivity of our business by ensuring integrity of, and access to, our most important resource: data.

Your Role and Responsibilities

We are looking for an application support specialist to join our Application Operation 2nd level department in Székesfehérvár. As our new colleague you will be responsible for providing 2nd level availability solutions for numerous applications. There are lots of online opportunities to dive deep in familiar territory and get to know new technologies. Also our existing 2nd level colleagues and our 3rd level engineers are here to give you a helping hand whenever needed. It's a perfect opportunity to jump start your IT career and become a versatile engineer down the road. Send us your application if you are familiar with Linux/Microsoft operating systems and would like to extend, develop your IT knowledge, career in a friendly and youthful environment!

Job tasks:
Operation and monitoring of applications
Ensuring high-level availability solutions
Opening, handling and closing of incidents
Executing maintenance changes
Performing regular application specific tasks
Keeping contact to providers and relevant departments
Participating in technical and/or outage telephone conferences
Troubleshooting application issues and outages according to the documentations, instructions
Solving simple service requests for the customers
Maintaining application related documentations

Required Technical and Professional Expertise

The ideal candidate:
Has a solution focused mind: good analytical and troubleshooting skills
Has excellent communication skills and motivated in providing professional support for customers
Has strong team spirit
Is motivated in providing professional support for customers
Is able to extend his professional skills continuously
Is creative, self-sufficient, systematic, logical and reliable
English and Hungarian fluency (written and oral)

Intermediate level of knowledge of Linux/Microsoft operating systems
Solution focused mind: good analytical and troubleshooting skills
Ability to provide quality work under high stress
Ability to work in 24/7 shifts (12 hours)

Preferred Technical and Professional Expertise
Preferred Tech and Prof Experience
Advanced level Linux knowledge
Working experience in IT operations
Basic knowledge of ITIL processes
Basic knowledge in networking (TCP/IP)
Basic knowledge in databases (SQL)
Experience in application operation and/or knowledge of monitoring systems is an advantage (Nagios, Icinga, Zabbix, HP monitoring systems, etc.)
Scripting skills (Perl, Bash, Python or anything similar)
Debugging skills

What we can offer:
Competitive salary
Health/insurance related benefits (private health insurance, pension plan contribution, life insurance)
Flexible benefit elements (SZÉP card, School Support, Local Travel Pass)
Commuting and relocation support
Special discounts with IBM card
International environment
Development and career opportunities

Location: Szekesfehervar
We are looking forward to reading your CV. Please send your application if you are interested in it:
https://ibm.biz/BdfXdm